

Addressing the challenges of the health care providing for victims of traffic accidents in Iran and provide solutions

Abstract:

Background: traffic accidents are the first cause of death in Iran. In 2004 and 2010, 2 laws were passed by the parliament addressing health service delivery challenges for traffic victims. These 2 laws (92 and 37 articles) were parts of Fourth and Fifth Socio-Economic Development 5-Years Programs, which are about these services financial policies. The current study was designed to explore the challenges and complexities related to providing the health care for these victims and to provide solution.

Method: This study was a cross sectional study, that was done in two phases using qualitative study and systematic review in 2013. Qualitative phase was done using phenomenology method. Interviews were done with 36 experts and politicians in two areas of health insurance and health system to doing so, semi structure interview guideline, targeted and quota and snowball sampling methods were used. A framework method and Atlas.Ti 5.2 software were applied for the data analysis. In the second phase systematic review was conducted to providing solutions for the proposed challenges in the qualitative phase, based on the experience of Thailand. Internet searching was done using databases such as SID, Magiran, Iranmedex Iranian Journal of Public Health, Archives journal Payesh, management, health information management and social insurance organization, Science Direct, Google Scholar and PubMed. Finally 7 studies were selected in this search.

Results: As a result of analysis, 7 main themes, 15 code and 22 sub- code were identified. The main challenges of providing the health care for victims of traffic accident include Finance, the problems associated with behavior, challenges associated with policy making, organization and coordination challenges, the challenges of monitoring the health service providers, legal challenges, and the challenges associated with paying.

from the solution's derived from systematic review, are changing Process of premiums aggregation from the starting point, correcting system of paying to health care providers, improving Internet information system as a tool of monitoring costs, improving Supervisory mechanism in the private insurance companies as serve purchasers and raising popular awareness about the importance of their contributions for the public welfare, legal benefits provided to victims and their rights.

Conclusions: Development of a process to facilitate the collection of resources of 92 article in the ministry of health, treatment and medical education of Iran, editing package for the victims of this Article, forming a technical committee of equipment's medical on the treatment deputy of university, applying Strong monitoring to improve the quality of services are the most important solutions resulting from this study. It is hoped that by using them, sustainability in financing and quality in providing services to victims of traffic accidents will be obtained.

Key Words: Financing, Victims of traffic accidents, Essential Services Package.



Kerman University of Medical Science

A Thesis Presented to the Degree of M.Sc. in Health Economics

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traffic accidents in Iran and provide solutions**

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July 2014