

Abstract

introduction: Patient safety is a serious global challenge and a very important dimension of healthcare quality. In addition to inflicting suffering on humans, unsafe care and services also cause heavy economic costs. The purpose of this study was to evaluate the patient's safety status in Iranian hospitals in terms of implementing mandatory patient safety standards.

Methods: The present study was conducted in a sequential mixed method, which was designed in 4 stages. In the first stage, a systematic review was conducted to determine the safety status of patients in Iran and the world. In the next step, using the PSFHI patient safety evaluation tool, the teaching hospitals of Kerman were evaluated, then in the a qualitative study of conventional content analysis, the challenges of mandatory patient safety standards were identified, In the last stage, the challenges were confirmed and corrective solutions were presented by obtaining experts' opinions using the fuzzy Delphi method.

Results: Iranian Hospitals comply and implement the required standards of patient safety at a moderate level. Also, the findings from the review of the patient safety system in the world indicate that patient safety standards in developed countries are at a good level, in developing countries there is a need to work in the field of safety culture and in Eastern Mediterranean countries there is a need to improve. the findings of the evaluation of mandatory patient safety standards in the teaching hospitals of Kerman showed that the overall level of compliance with the implementation of mandatory patient safety standards in the studied hospitals was in an average state with an average score of 68.25. ten main topics were obtained in the section of determining the challenges, and each of these topics also had sub-topics.

Conclusion: As any process needs to be audited to improve it, patient safety standards need to be audited periodically, and finally by removing barriers and challenges to achieve the goal of improving the quality of services provided and to make it as effective as possible. It is necessary to audit this process on the challenges of the design, development, approval, implementation and establishment of standards and remove existing obstacles by transforming the weaknesses and the current system into strengths and opportunities in the annual review of metrics and standards. And also, the methods of implementing the evaluation process by preventing the wastage of resources and improving this process by improving the satisfaction of all stakeholders.

Keywords: Patient Safety, standards, Assessment, hospitals



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